A Tradition of Stewardship
A Commitment to Service

Agenda Date: 12/15/2020
Agenda Placement: 6C

NAPA COUNTY BOARD OF SUPERVISORS
Board Agenda Letter

TO:	Board of Supervisors
FROM:	Stacie McCambridge for Geoff Belyea - Fire Chief County Fire Department
REPORT BY:	Stacie McCambridge, Associate Governmental Program Analyst - (707) 299-1465
SUBJECT:	Priority Dispatch Amendment #1

RECOMMENDATION

County Fire Chief requests approval of and authorization for the Chair to sign Amendment No. 1 to Agreement No. 190110B with Priority Dispatch, Inc. increasing the annual maintenance amount by $1,200 for a new maximum of $7,200, extending the term July 1, 2020 through June 30, 2023, and amending the scope of work to provide strategic dispatching software for the Emergency Command Center.

EXECUTIVE SUMMARY

This Amendment is for the continued procurement of the Emergency Medical Dispatching (EMD) services to the citizens of Napa County utilizing Priority Dispatch. This program streamlines the EMD service provided to the public and allows the most up to date critical medical information to be shared with responding resources.

FISCAL & STRATEGIC PLAN IMPACT

Is there a Fiscal Impact?	Yes
Is it currently budgeted?	Yes
Where is it budgeted?	County Fire Department
Is it Mandatory or Discretionary?	Discretionary
Discretionary Justification:	The annual license/maintenance agreement allows access to technical support 365 days a year and maintains the medical protocols and software to the latest version allowing the Emergency

	Command Center to keep up with the changes in emergency medicine including COVID-19.
Is the general fund affected?	No
Future fiscal impact:	County Fire will continue to annually budget for program subscription.
Consequences if not approved:	If this agreement is not approved we would lose the technical support that maintains changes in protocol and tools surrounding the pandemic and the EMD protocol and software that needs updating to match those changes providing the highest level of pre-arrival instruction and care to the Napa County citizens and first responders.
County Strategic Plan pillar addressed:	Healthy, Safe, and Welcoming Place to Live, Work, and Visit
Additional Information:	

ENVIRONMENTAL IMPACT

ENVIRONMENTAL DETERMINATION: The proposed action is not a project as defined by 14 California Code of Regulations 15378 (State CEQA Guidelines) and therefore CEQA is not applicable.

BACKGROUND AND DISCUSSION

Cal Fire St. Helena Emergency Command Center provides Emergency Medical Dispatching (EMD) services to the citizens of Napa County utilizing Priority Dispatch, the most advanced widely used, scientifically backed, emergency call processing system in the world. The computer software ProQA takes these EMD protocols and integrates them into the Computer Aided Dispatching (CAD) system. This integration streamlines the EMD service provided to the citizens and allows critical medical information to be shared with responding resources allowing responders to better prepare for the medical emergency they are responding to.

The annual license/maintenance agreement allows access to technical support 365 days a year and maintains the medical protocols and software to the latest version allowing the Emergency Command Center to keep up with the changes in emergency medicine including COVID-19. Over the last year, there have been multiple changes in protocol and tools surrounding the pandemic and the EMD protocol and software has been updated to match those changes providing the highest level of pre-arrival instruction and care to the Napa County citizens and first responders. EMD also allows dispatchers to give re-arrival instructions to the 911 caller such as; CPR instructions, bleeding control and even child birth.

Administrative delays on the side of the vendor have caused the agreement to be brought to the Board late.

SUPPORTING DOCUMENTS

None

CEO Recommendation: Approve

Reviewed By: Helene Franchi